

# SPARTAN MANUFACTURING CORPORATION

1536 Brookford Industrial Drive or P.O. Box 917, Kernersville, NC 27285-0917  
Phone: (336) 996-5585 / Fax: (336) 996-6217  
www.smcwashers.com

## CERTIFICATE OF LIMITED WARRANTY

Spartan Manufacturing Corporation (SMC) pressure cleaning machines are warranted, to the original user, against defects in materials or workmanship for periods in accordance with the following:

- Forged Brass High Pressure Pump Manifolds – Life of pump by General Pump
- Steel frames, built by SMC (less powder coating or paint) – 20 Years, prorated 5% per year
- Stainless Steel and Schedule 8 steel heating coils – 10 Years, prorated 20% per year
- High Pressure General Pumps (except wear parts) – 5 Years, prorated 20% per year

All other components and materials except maintenance and repair items are warranted for 1 year, or for the duration provided by SMC's supplier, whichever is greater.

Warranties provided by manufacturers of major components such as engines, electric motors, generators, etc. will be serviced through by those manufactures service centers and in accordance with their procedures.

This warranty is intended to cover defects in materials and workmanship. It is not intended to cover failures for other reasons that are beyond the control of SMC. Therefore the warranty specifically does not cover the following:

1. Maintenance and wear parts including, but not limited to, items as pump seals and valves, oil, grease, seals, belts, hoses, filter elements, filters, insulation, gaskets, quick couplers, brushes, o-rings, packing, pistons or plungers, guns, wands and nozzles.
2. Damage due to high voltage or low voltage at the machine, fluctuations in electrical power supply or application of wrong voltage or phase to the machine.
3. Damage due to low water pressure or high water pressure, outside of specified limits, supplied to the machine.
4. Damage from hot water supplied to the machine, unless the machine was specifically designed to handle hot water. Damage to hot water tolerant machines due to water temperatures beyond specified temperature limit.
5. Damage from pump cavitation caused by interruption of water supply to the machine from any source.
6. Damage from maladjustment of operational controls to include but not limited to unloaders, chemical injectors, relief valves, pressure regulators or adjustable burners.

7. Damage from improper maintenance and service by anyone other than SMC authorized technical personnel, to include but not limited to, cleaning, descaling, lubrication, or adjustment.
8. Damage due to operation of pumps and coils and other components beyond recommended maintenance intervals.
9. Damage from environmental exposures to excessively cold or hot temperatures, rain, snow, sleet, wind, flooding, lightning, freezing, or salt air.
10. Damage from use of salt water, deionized water, unapproved chemicals, aggressive fluids or contaminated water or fuel.
11. Damage from rust, corrosion or hard water scale.
12. Damage from misuse, abuse, negligence, alteration, improper installation, or accidents.
13. Damage from use of water containing grit or dirt larger than 5 microns, unless machine is factory equipped with protective inline filters or inline filters are installed by customer after factory engineering review and approval.
14. Damage from using pressure washer to draw from a tank, unless recommended factory procedure is followed.
15. Damage from excessive output water/steam temperature resulting from excessive fuel pressure, caused by improper adjustment of pressure regulator or control valve.
16. Paint or coating damage from scratches, dents, corrosives or ordinary wear and tear.
17. Shipping damage.
18. Field labor for troubleshooting or component replacement.

### Warranty Service Procedure

For warranty assistance, contact Factory Customer Service Department at (336) 996-5585, Eastern Time. You will need to provide a serial number from the machine nameplate and the name of the dealer/distributor from whom you purchased the machine.

To obtain warranty repair or replacement, you must return the defective part or machine, as appropriate, to the SMC factory, freight prepaid. A Return Material Authorization (RMA) number is required prior to returning any item. If the RMA number is not clearly marked on the outside of the returned package, the item will be refused. If SMC technical personnel determine that the problem is caused by a defect in material or workmanship and it is within the warranty time limit, the part or machine will be repaired/replaced free of charge at SMC's option and returned freight prepaid. Otherwise, the customer will be responsible for repair costs and the part/equipment will be returned freight collect. The determination of warranty eligibility by SMC technical personnel will be final. If,

for any reason, you are not satisfied with the resolution of the warranty claim, write to Spartan Manufacturing Corporation, PO Box 917, Kenersville, NC 27284, ATTN: Warranty Department.

**LIMITATION OF LIABILITY:**

**LIMITATION OF LIABILITY:** THE LIMITED WARRANTY DESCRIBED ABOVE SHALL BE EXCLUSIVE AND SHALL BE IN LIEU OF ANY OTHER WARRANTY (WHETHER WRITTEN, ORAL, EXPRESSED OR IMPLIED) INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ALL OF WHICH ARE HEREBY DISCLAIMED. IN NO EVENT WILL SPARTAN MANUFACTURING CORPORATION BE LIABLE FOR ANY LOSS, DAMAGE, DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, BASED UPON WARRANTY, CONTRACT, NEGLIGENCE, SALE, USE OR REPAIR OF THE PRODUCTS, OR FINDING OF JOINT AND SEVERAL LIABILITY. In no event shall Spartan's liability exceed the contract price for the product. The maximum remedy for any defective Spartan purchased material or component shall be limited to the material or component cost paid by Spartan Manufacturing.